



MONTMONTAZA PLC

Q U A L I T Y P O L I C Y

Business success Montmontaza PLC, is based on meeting expectations and achieving customer satisfaction by performing high quality construction works.

Quality policy is based, and made the following settings:

- are established clear responsibilities for all employees and appropriate authority and knowledge to meet these responsibilities, as well as raising awareness of the importance and impact of their work on quality
- identified all processes related to business management, insurance funds, monitoring and realization of services,
- are documented and methods employed to ensure effective planning, management and operation of these processes and their continuous improvement,
- Monitoring of project costs to reduce them, because of the bad derivative of the process, giving emphasis on planning and prevention rather than defect removal.

All activities are conducted with the aim of achieving customer satisfaction, based on ensuring the reproducibility of high quality and reliable delivery of our services, which include architectural works, works, welding and corrosion protection. These tasks are carried through the application of quality management system established and maintained in accordance with the requirements of ISO 9001:2008, which includes the selection and ongoing supervision of subcontractors, suppliers, to ensure high-quality raw materials, products and services.

All employees, according to their responsibilities, are required to take actions to achieve the objectives of the company to meet the requirements of quality management system described in the Manual of quality control.

We will always strive to achieve full customer satisfaction with our products / services, while maintaining a positive public image of our company.

Professional education our workers is a constant task, a Board provides all the necessary conditions for its realization.

For the quality of work corresponds to his executor, and all employees are committed to make the set work well, the first and each subsequent time.

In Zagreb, 05 September 2016

Montmontaza PLC, Director

Andrija Lisicar